

RESEARCH WORKS IN LIBRARY AND INFORMATION SCIENCE VOLUME 2

Yushiana Mansor



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Editor

Yushiana Mansor



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6. USERS' EVALUATION OF UMM AL-QURA OPAC IN COMPLETING FRBR TASKS

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ABSTRACT

This survey had looked into how students at Umm al-Qura University, Saudi Arabia rated the OPAC performance after they were asked to complete certain tasks. These tasks were specifically designed to conform to FRBR user tasks. The FRBR user tasks are the major outcome of bibliographic databases, as benchmarked by the FRBR model.

6.1 INTRODUCTION

After completing the first phase of the study in previous chapter, the same sixty students were asked to perform certain retrieval tasks using the Umm al-Qura's online catalogue. The tasks given were to find, identify, select, and obtain works on Islam. The students were then given nine statements to rate their perceptions of Umm al-Qura's online catalogue after task completion.

6.1.1 Usefulness of Umm al-Qura's Online Catalogue

Less than half of respondents 25 (41.7%) agreed and 14 (23.3%) students strongly agreed with the statement. 8 (13.3%) students were not sure about their answers. However, an aggregate of 11 (18.3%) disagreed and 2 (3.3%) strongly disagreed.